

APPENDIX D

Internal Audit Performance Indicators - Final Outturn 2007/08

Work in Progress		Planned	Actual
PI 01	Audits brought forward	n/a	16
PI 02	Planned	75	71
PI 03	Unplanned	n/a	5
	Fraud & Proactive Fraud work	n/a	18
	Other audit work	27	46
	Work in progress	102	156

Staffing/Financial		Planned	Actual
PI 10	Days lost to Sickness to date	54	48
PI 11	Days Training to date	45	27
PI 12	Other leave	28	18
PI 13	Cost per audit day	236	207
PI 14	Budget against outturn (excl recharges)	364,900	347,800

Productivity		Planned	Actual
PI 04	Chargeable Days to Date	1553	1695
PI 05	Management & Admin Days to Date	799	701
	Total Days worked to Date	2352	2396
PI 06	% of Audits completed within Allocated days	75	38

Quality		Planned	Actual
PI 15	Client Satisfaction - Planning / Approach	95	100
	Client Satisfaction - Quality of Report	95	100
	Client Satisfaction - Value of Audit	95	100

Reporting		Planned	Actual
PI 07	Draft Reports Issued in Period	75	71
PI 08	Final Reports Issued in Period	75	79
	Total reports Issued in Period	150	150
PI 09	% of Reports issued within 14 days of Audit	65	37

Recommendations		Planned	Actual
PI 16	No. of Recommendations made in final reports issued	n/a	454
PI 17	% of Recommendations Accepted	100	96
PI 18	% of Recommendations followed up within 6 months	100	100

Management		Planned	Actual
PI 19	Team meetings	52	52
PI 20	Management meetings	3	3
PI 21	Meetings with External Audit	7	7